



Creative Services Limited (CSL)
Environmental Policy
(Version-1, Effective from January 01, 2024)

1. Introduction

Creative Services Limited (CSL) is committed to upholding the commitment to responsible environmental management and taking measures to mitigate the effects of human activities on the environment, particularly those designed to prevent or reduce harm to ecosystems.

2. Objective

To guide CSL's environmental practices, ensuring compliance with sustainability principles and responsible environmental management, and minimizing any associated consequences detected in each business unit.

3. Provisions and Guidelines

In accordance with the principles of sustainable development, CSL is dedicated to offering a range of services, assisting in the socioeconomic and environmental development of the areas in which it operates, utilizing ecosystems and natural resources in a prudent, preventive, and sustainable manner, adhering to all applicable legal requirements, and conducting its business in a manner that satisfies present demands without endangering future generations. Finally, CSL is committed to ensuring environmental protection by enhancing the environmental performance of the organization, continuously improving environmental management practices, and raising stakeholder awareness.

3.1. Environmental Management

The following promises are made in relation to the environmental goals and targets that CSL has set for all of its operations:

- Maintain consistency throughout the value chain by using natural resources, raw materials, and required inputs in a sustainable and logical manner;
- Prevent pollution and environmental risks resulting from activities by properly identifying, evaluating, and managing such risks to reduce their effects and mitigate their impacts;
- Fulfill CSL's voluntary obligations;
- Adhere to applicable laws pertaining to the company's operations and services;
- Encourage initiatives to preserve biodiversity and springs and water courses;
- Support scientific and technological development applied to environmental issues;
- Manage waste in a way that aligns with the principles of reduce, reuse, and recycle;
- Implement environmental programs and actions that can be communicated to other sectors and institutions;
- Encourage, whenever feasible, the environmental development of partners, suppliers, and third parties so that it is consistent with CSL's environmental policy.

3.2. Continuous Improvement

- Implement awareness, training, and/or qualification programs that lead to the adoption of safe, healthy, and respectful behaviors by all employees, suppliers, partners, communities, users, and other interested parties.
- Strive for continuous improvement of environmental performance through management, periodic evaluations, innovations, and technologies.

3.3. Communication

- Ensure the safety of the communities where the company operates, and keep them informed about the risks and impacts that may arise from the company's activities;
- Encourage the dissemination of this Environmental Policy to interested parties in an effort to ensure compliance with such policy.
- Maintain communication channels with stakeholders regarding environmental aspects and services.
- Document and disseminate the socio-environmental scopes and results achieved in meeting the socio-environmental commitments voluntarily assumed by the company through its Annual Sustainability Report.

3.4. Training and Qualification

- Promote environmental education training programs to educate employees and stakeholders.

4. Responsibilities

4.1 Management

- Ensure the implementation and enforcement of this policy.
- Promote a culture to reduce harm to ecosystem.
- Provide resources and support for environment conservation

4.2 Compliance Officer

- Oversee compliance with this policy.
- Conduct regular audits and assessments to ensure responsible environmental management, and minimizing any associated consequences detected in each business unit.
- Provide training and support to employees and stakeholders.

4.3 Employees

- Adhere to this policy and report any concerns or suspicions of any harm to ecosystem.
- Participate in training and awareness programs.

5. Monitoring and Review

5.1 Monitoring

- Regularly monitor compliance with this policy through audits, assessments, and feedback from employees and stakeholders.

- Track and analyze data on responsible environmental management and associated consequences.

5.2 Review

- Review this policy annually and update it as necessary to reflect changes in laws, regulations, or company practices.
- Seek feedback from employees, suppliers, and stakeholders to improve the effectiveness of the policy.